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0450/23

October/November 2018

1 hour 30 minutes

Candidates answer on the Question Paper.

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

Write your Centre number, candidate number and name in the spaces at the top of this page.

Write in dark blue or black pen.

You may use an HB pencil for any diagrams, graphs or rough working.

Do not use staples, paper clips, glue or correction fluid.

DO **NOT** WRITE IN ANY BARCODES.

Answer **all** questions.

The Insert contains the case study.

The businesses described in the question paper are entirely fictitious.

At the end of the examination, fasten all of your work securely together.

The number of marks is given in brackets [] at the end of each question or part question.

The total number of marks for this paper is 80.

This syllabus is approved for use in England, Wales and Northern Ireland as a Cambridge International Level 1/Level 2 Certificate.

This document consists of **9** printed pages and **3** blank pages.



- 1 (a) Identify and explain **two** ways HH could create a brand image.

Way 1:

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Explanation:

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Way 2:

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Explanation:

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[8]

- (b) Consider the advantages and disadvantages of the following **two** niche markets Harry could target to increase HH's revenue. Recommend which niche market Harry should target. Justify your answer.

Additional business customers:

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Tourists who want to view areas of natural beauty:

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Recommendation:

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..... [12]

- 2 (a) Identify and explain **two** reasons why working capital is important to HH.

Reason 1:

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Explanation:

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Reason 2:

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Explanation:

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[8]

- (b)** Consider the **two** options for HH's additional helicopter. Recommend which option Harry and Fred should choose. Justify your answer.

Option A:

[illegible]

Option B:

[illegible]

Recommendation:

This image shows a single sheet of white paper with ten evenly spaced horizontal dotted lines, typical of primary school writing paper. The lines are black and extend across the full width of the page. There is no handwriting or other markings on the paper.

- 3 (a) Identify and explain **two** ways Harry and Fred could use the Internet to help them manage HH.

Way 1:

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Explanation:

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Way 2:

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Explanation:

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[8]

- (b) Consider the advantages and disadvantages of the following **three** options for employing a new pilot for HH. Recommend the best option to choose. Justify your answer.

Harry trains a new employee himself:

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Harry sends a new employee to college for training:

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Harry employs a ready trained pilot:

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Recommendation:

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[12]

- 4 (a) Harry and Fred have produced a business plan for the expansion of HH.

Identify and explain **two** contents of a business plan that Harry and Fred could find useful as HH expands.

Business plan – Content 1:

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Explanation:

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Business plan – Content 2:

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Explanation:

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[8]

- (b) Consider how the following **three** legal controls might affect HH. Which legal control is likely to have the biggest effect on HH's profit? Justify your answer.

The risks of flying must be displayed on all advertisements:

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The minimum wage is increased by 10%:

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A new environmental tax is introduced of \$1 per km per tourist:

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Conclusion:

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[12]

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